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FACSIMILE MESSAGE

Date February 3, 2005

To: Group Art Unit 3626

Fax No.: 0011 1 703 872 9306

Subject: United States Patent Application No. 09/693,690
Inventors/Assignors: Kia Silverbrook, Jacqueline Anne Lapstun and Paul
Lapstun

Assignee: SILVERBROOK RESEARCH PTY LTD
Our Ref: NPA064US

Total Number of Pages (including this) : 6

Please find enclosed a response to the Office Communication dated December 14, 2004 of
Examiner Rachel L Porter.

Regards

Kia Silverbrook

Jacqueline Anne Lapstun

Paul Lapstun

Encl.

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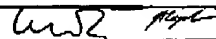
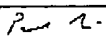
PTO/SB/21 (02-04)



Approved for use through 07/31/2005. OMB 0651-0031
U.S. Patent and Trademark Office: U.S. DEPARTMENT OF COMMERCE

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TRANSMITTAL FORM (to be used for all correspondence after initial filing)	Application Number	09/693,690
	Filing Date	October 20, 2000
	First Named Inventor	Kia Silverbrook
	Art Unit	3626
	Examiner Name	Rachel L. Porter
Total Number of Pages in This Submission	Attorney Docket Number	NPA064US

ENCLOSURES (Check all that apply)		
<input type="checkbox"/> Fee Transmittal Form	<input type="checkbox"/> Drawing(s)	<input type="checkbox"/> After Allowance communication to Technology Center (TC)
<input type="checkbox"/> Fee Attached	<input type="checkbox"/> Licensing-related Papers	<input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences
<input checked="" type="checkbox"/> Amendment/Reply	<input type="checkbox"/> Petition	<input type="checkbox"/> Appeal Communication to TC (Appeal Notice, Brief, Reply Brief)
<input type="checkbox"/> After Final	<input type="checkbox"/> Petition to Convert to a Provisional Application	<input type="checkbox"/> Proprietary Information
<input type="checkbox"/> Affidavits/declaration(s)	<input type="checkbox"/> Power of Attorney, Revocation Change of Correspondence Address	<input type="checkbox"/> Status Letter
<input type="checkbox"/> Extension of Time Request	<input type="checkbox"/> Terminal Disclaimer	<input type="checkbox"/> Other Enclosure(s) (please identify below):
<input type="checkbox"/> Express Abandonment Request	<input type="checkbox"/> Request for Refund	
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<input type="checkbox"/> Certified Copy of Priority Document(s)	Remarks	
<input type="checkbox"/> Response to Missing Parts/Incomplete Application		
<input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53		

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT	
Firm or Individual name	Kia Silverbrook, Jacqueline Anne Lapstun and Paul Lapstun
Signature	 
Date	February 3, 2005

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Typed or printed name	Kia Silverbrook, Jacqueline Anne Lapstun and Paul Lapstun		
Signature	 	Date	February 3, 2005

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Serial Number: 09/693,690
Application. Filed: October 20, 2000
Applicant: Kia Silverbrook, Jacqueline Anne Lapstun and Paul Lapstun
Application. Title: Method and System for Providing Insurance Services
Examiner/GAU: Rachel L Porter/3626

Dated February 3, 2005
At: Balmain, NSW
Docket No. NPA064US

REPLY

Commissioner for Patents
Washington, District of Columbia 20231

Dear Sir:

In response to the Office Action of December 14, 2004, please amend the above-identified application as follows:

Remarks/Arguments begin on page 2 of this paper.